

### NON-COMPLIANCE REPORT

Arkansas Department of Environmental Quality  
NPDES Enforcement Section  
5301 Northshore Drive  
North Little Rock, AR 72118

RE: NPDES Permit No: AR002221 Discharge Number: A - 001-Monthly

Facility: West Helena Water Utilities

Address: SW/City Off Old Little Rock Rd

City: West Helena State: AR Zip: 72390

Contact: Benzene Collier Phone: 870-816-7917

Date of Non-Compliance	Parameter Exceeded	Quality or Concentration	Permit Limits
Sep. 24th, 2019	Fc	429 cfu/100mls	400 cfu/ 100mls

We feel this problem was due to: The pump not shutting (off); some roots & debris in it; this would let the pump to shut off automatic.

We plan on correcting the problem in this manner: cleaned out roots & debris out of pump. Keep a more close check on equipment

Time estimated that it will take to correct the problem/s: cleaned out the debris and turned back on lines 9/25/19

Sincerely,

  
Authorized Signature

10/24/19  
Date